

Example 3:

Your family consumes a total of 75kL (75,000 litres) of water in a month.

Your water volume charge will be calculated as follows:

(0 to 15kL): 15kL x \$8.54 = \$128.10

(15 to 30kL): 15kL x \$12.67 = \$190.05

(Greater than 30kL): 45kL x \$14.73 = \$662.85

Your total volume charge is:

$\$128.10 + \$190.05 + \$662.85 = \981

Add your total volume charge to the standing charge \$59.17 to get your total water bill.

Your water bill for the month is \$1,040.17

More water saving tips!

- Take short showers.
- Use a bowl in the sink when washing fruit and vegetables. You can then use the waste water to water your plants.

Solomon Water is a state owned enterprise (SOE) established by the Solomon Islands Government in 1992 to provide municipal water and wastewater services in the country. SW currently serves customers in Honiara, and municipal water services in Auki, Noro and Tulagi.

Our Vision

“Safe water for a healthy nation”.

Our Mission

“To provide reliable and safe water supply and sewerage services within our area of operations in Solomon Islands, while working in partnership with the community to plan, deliver and operate infrastructure in a manner that seeks to minimise the social and environmental impacts of our activities”.



PO Box 1407, Honiara
44700

service@solomonwater.com.sb
www.solomonwater.com.sb
www.facebook.com/SolomonWater

Business Days

- Mondays to Friday from 8:30am to 4pm (excluding public holidays)
- Saturdays from 8:30am to 2pm



CALCULATING YOUR WATER BILL

Domestic Customers

*We're with you.
Improving value, improving
services and improving for the
future.*

CALCULATING YOUR BILL

2023 Water Tariff and Rates for Domestic Customers

Level	Consumption (kL)	2023 rates (SBD)
L1	0 to 15kL	\$8.54/kL
L2	15 to 30kL	\$12.67//kL
L3	Greater than 30kL	\$14.73/kL

Standing charge is \$59.17

Your monthly water bill and how it is calculated depends on how much water you and your family consume.

Your monthly water bill includes these charges:

**Water volume charge +
Standing charge = Total
Water Bill**

Example 1:

Your family consumes a total of 10kL (10,000 litres) of water in a month.

Your total water volume charge will be calculated as follows:

Level 1 (0 to 15kL): $10\text{kL} \times \$8.54 = \85.40

Next, add your total volume charge to the standing charge \$59.17 to get your total water bill.

$\$85.40 + \$59.17 = \$144.57$

Your water bill for the month is \$144.57

Example 2:

Your family consumes a total of 25kL (25,000 litres) of water in a month.

Your water volume charge will be calculated as follows:

L1 (0 to 15kL):
 $15\text{kL} \times \$8.54 = \128.10

L2 (15 to 30kL):
 $10\text{kL} \times \$12.67 = \126.70

Your total volume charge is:

$\$128.10 + \$126.70 = \$254.80$

Next, add your total volume charge to the standing charge \$59.17 to get your total water bill.

Your water bill for the month is \$313.97

What does 1kL look like?

200 Litres for each drum



- 5 X 200 LITRES OF DRUMS = 1,000 litres
- 1,000 LITRES = 1KL

More saving tips!

- Check leaks and fix them
- Turn off tap when they are not in use
- Use basins and buckets to do your washing
- Talk to your family about saving water