

Bill Payment Facilities

There are several options available for you to make your payment in time.

Over the counter

- Cashiers at SW offices
- EFTPOS at SW Office's

Mobile apps

- BRED Solomon Connect
- lumi Cash
- Ezi Pei

Mobile banking

- Bank South Pacific (BSP) via Telekom and Bmobile.
- Aelan Digital Services

Direct Deposits or Online Payments

- ANZ Bank
- Bank South Pacific (BSP)
- BRED Bank

For the latest payment methods, please call 44700 or email Customer Care service@solomonwater.com.sb

If you are a BSP or BRED Bank customer, talk to your bank on how you can sign up for banking online and on your mobile phone.

Solomon Water is a state owned enterprise (SOE) established by the Solomon Islands Government in 1992 to provide municipal water and wastewater services in the country. SW currently serves customers in Honiara, and municipal water services in Auki, Noro and Tulagi.

Our Vision

“Safe water for a healthy nation”.

Our Mission

“To provide reliable and safe water supply and sewerage services within our area of operations in Solomon Islands, while working in partnership with the community to plan, deliver and operate infrastructure in a manner that seeks to minimise the social and environmental impacts of our activities”.



PO Box 1407, Honiara
44700

service@solomonwater.com.sb
www.solomonwater.com.sb
www.facebook.com/SolomonWater

Cashier Opening Hours

- Mondays to Friday from 8:30am to 4pm (excluding public holidays)
- Saturdays from 8:30am to 2pm



**PAY YOUR WATER BILL &
CASHWATER TOKEN
TODAY**

BSP MOBILE BANKING

A STEP BY STEP GUIDE



**We're with you.
Improving value, improving
services and improving for the
future.**

To get your CashWater token:

1. Dial *277#
2. Enter you BSP mobile banking pin number
3. Reply with '3' for Top Up Services
4. Reply with '4' for Solomon Water
5. Reply with '1' for New Meter
6. Enter your CashWater Meter Number
7. Enter the amount you want to pay (minimum SBD\$50)
8. Reply with '1' to confirm
9. Receive SMS text with CashWater token number
10. Enter the token number into your CashWater UIU device.

To make a bill payment, on your mobile phone:

1. Dial *277# on your mobile phone.
2. Enter you BSP mobile banking pin number
3. Reply with '2' for Funds Transfer
4. Reply with '2' for Other BSP **Accounts**
5. Reply with '1' for New
6. Enter Solomon Water BSP account number: 4001152687
7. Enter the amount you want to pay (minimum SBD\$50)
8. Reply with '1' to confirm
9. Receive SMS text of 3rd party transfer confirmation and Reference No for the payment.
10. Save the SMS text or take a screenshot of it.

After you complete the mobile banking payment, notify Customer Payments team by phone 44700 or email.

- The amount you paid.
- Payment reference number (refer to your 3rd party transfer confirmation SMS text).
- Your SW Meter ID Number.
- Your SW Account Name and Number.

Customer Payments team:

Billings Team

billings@solomonwater.com.sb

Customer Payments

customerpayments@solomonwater.com.sb