

TARIFF RATES AND CHARGES 2023

CONSUMER CATEGORY	SERVICE	CONSUMPTION	RATES 2023
DOMESTIC	Water	0 to 15 kL	\$ 8.54
		15 to 30kL	\$ 12.67
		Greater than 30kL	\$ 14.73
	Wastewater	0 to 15 kL	\$ 4.20
15 to 30kL		\$ 6.26	
Greater than 30kL		\$ 7.28	
COMMERCIAL	Water	0 to 30 kL	\$ 33.28
		30 to 60 kL	\$ 37.41
		Greater than 60kL	\$ 41.54
	Wastewater	0 to 30 kL	\$ 16.56
30 to 60kL		\$ 18.63	
Greater than 60kL		\$ 20.69	

* Effective as of January 1, 2023.

NOTE:

- (i) Water charges includes a catchment levy of \$0.40 per kilolitre.
- (ii) CashWater monthly service charge is \$2.57 per kilolitre and is added to above tariff rates.
- (iii) Monthly service standing charge for post paid conventional meter is \$76.02 for commercial consumers and \$59.17 for domestic consumers

SERVICE CHARGES AND OTHER FEES (DOMESTIC)

CONSUMER CATEGORY	SERVICE	2023
DOMESTIC	Water unmetered basic monthly charge (base 40kL)	\$ 468.00
	Water and wastewater unmetered basic monthly charge (base 40kL)	\$ 696.00
	Monthly service standing charge	\$ 59.17
	Monthly service charge per kL (Cash Water)	\$ 2.57
	Service installation fee	\$ 1,370.00
	Service disconnection fee	\$ 104.00
	Service reconnection fee	\$ 104.00
	Service connection deposit	\$ 1,120.00
	Survey fee	\$ 140.00
	Standard waste water installation fee	\$ 8,590.00
	Waste water connection with new manhole required	\$ 12,500.00
	Water meter testing fee	\$ 253.00
	Plumbing and investigation fee	\$ 244.00
	Interest on overdue accounts charged per month	12% pa
	Dishonoured cheque fees	2 x bank charges
	Service amplified fee	Based on detailed assessment
Water and sewer service extension and relocation	Based on detailed assessment	

* Effective as of January 1, 2023.

SERVICE CHARGES AND OTHER FEES (COMMERCIAL)

CONSUMER CATEGORY	SERVICE	2023
COMMERCIAL	Water unmetered basic monthly charge (base 40kL)	\$ 1,750.00
	Water and wastewater unmetered basic monthly charge (base 40kL)	\$ 2,610.00
	Monthly service standing charge	\$ 76.02
	Service installation fee	\$ 2,120.00
	Service disconnection fee	\$ 208.00
	Service reconnection fee	\$ 208.00
	Service connection deposit	\$ 4,710.00
	Survey fee	\$ 208.00
	Wastewater installation/new connection fee (may include new manhole)	Based on detailed assessment
	Water meter testing fee	Based on detailed assessment
	Plumbing and investigation fee	Based on detailed assessment
	Interests on overdue accounts charged per month	12% pa
	Dishonoured cheque fees	2 x bank charges
	Service amplified fee	Based on detailed assessment
Water and sewer service extension and relocation	Based on detailed assessment	

* Effective as of January 1, 2023.

NOTES:

1. CONSUMER CATEGORY DEFINITIONS

CONSUMER CATEGORY - DOMESTIC

This category applies to a property used exclusively for residential living purposes by a single family or for shared living up to a maximum of 8 bedrooms. Fees are based on total monthly consumption.

CONSUMER CATEGORY - COMMERCIAL

This category applies to any consumer other than a domestic consumer, including any of the following:

- (a) government agencies;
- (b) regional organisations;
- (c) health facilities, including hospitals and clinics;
- (d) businesses;
- (e) educational or training institutions;
- (f) religious organisations and churches;
- (g) non-governmental organisations;
- (h) any property used wholly or partly to run a business or generate revenue through trade;
- (i) any commercial property that incorporates a small residential, dwelling (for example, dwelling above a shop);
- (j) any apartment block or other residential housing complex where a single water supply is provided for the entire property; and
- (k) metered standpipe or commercial water tanker operators.

2. OTHER

CashWater monthly charges per kL is based on average monthly consumption of 23kL.

Domestic and Commercial water charges include a catchment levy of \$0.40 per kiloliter.

For more information, visit our Customer Care Centres at the BJS Building or Panatina Plaza. You can also contact us on tel: 44700 or email us on service@solomonwater.com.sb.