

ARE YOU HAVING TROUBLE PAYING YOUR BILL?

Call our in at our BJS Customer Care Center at Commonwealth Street, Point Cruz or Panatina Plaza and talk to us today.

Or make an appointment today by calling us on phone 44700.



We will meet with you and discuss payment arrangements that best fits you.

Register with your bank to pay your water bills easier



ANZ Bank, Solomon Islands
ANZ Enquiries: 21111



Bank South Pacific.
BSP Customer Service Centre:
21874

BRED
BANK

SOLOMON

BRED Bank Solomon.
BRED Bank Call Centre: 27777



Pan Oceanic Bank
POB Customer Service: 27762
contact@pob.com.sb

The Solomon Islands Water Authority was established under the Solomon Islands Water Authority Act 1993 and commenced operations on 17 May 1993. SW currently serves customers in Honiara, and municipal water services in Auki, Noro and Tulagi.

Our Vision

“Safe water for a healthy nation”

Our Mission

“To provide reliable and safe water supply and sewerage services within our area of operations in Solomon Islands, while working in partnership with the community to plan, deliver and operate infrastructure in a manner that seeks to minimise the social and environmental impacts of our activities”.

Our Values

Impartiality
Morality
Professionalism
Accountability
Consistency
Transparency

For more information contact our Customer Care team:

P.O. Box 1407, Honiara

Phone: 44700

Email: service@solomonwater.com.sb

Website: www.solomonwater.com.sb

Facebook: www.facebook.com/SolomonWater



Ways to pay your WATER BILL?

Pay your bills on time to avoid
disconnection of your water services.

*We're With You.
Improving value,
improving services
and improving for the future.*



BILL PAYMENT FACILITIES

You have several options to make your bill payments in time, which include the following:

Over the counter

- Cashiers at SW Office.

Commonwealth Street, Point Cruz



Panatina Plaza, Panatina



Direct Deposits or Online Payments

If you are a ANZ, Bank South Pacific, Bred Bank and Pan Oceanic Bank customer, and have registered for mobile banking or internet banking. You can pay your bills electronically from your bank account to Solomon Water Bank accounts.

Solomon Water Bank Account details:



Account Name: SIWA
Account Number: 4001152687



Account Name: SIWA
Account Number: 020037401123014

After making a payment, please send the following:

- **Transaction Confirmation**
- **Water Account Number**
- **Water Account Name**
- **Meter ID**

to the following email address:

Customer Payments

customerpayments@solomonwater.com.sb

Mobile Apps

**BRED
BANK**

SOLOMON

BRED Solomon Connect.
BRED Bank Call Centre:
27777



Our Telekom, M-Selen.
Find on:

aelan
DIGITAL SERVICES

Aelan Digital Services.
Phone: 7168388
Email: hello@aelan.digital



Ezi Pei.
Phone: 42070
Website: ezipei.com

IMPORTANT INFORMATION

PAYMENT PROCESSING TIME

Clearing Periods between interbank payments will take time depending on the bank.

Direct payments into Solomon Water Bank Accounts, may take between 1- 5 business days for your payments to appear in your water accounts.

CUSTOMER HELP

If you have made a payment through internet banking and you need advice on what to do next, please phone or email our friendly staff.

Debt Recovery Team

44667 and 44700(after hours)

customerpayments@solomonwater.com.sb