

HELPING YOU UNDERSTAND YOUR BILL

Water Tariff Rates:

- *These are yearly rates set out by SIG that determine the cost customers pay for water.*

Total Water Volume Charge:

- *Tariff Rate x kiloLitres consumed = Total Water Volume. This is the cost of bringing water from the water source to your taps.*

Service Standing Charge:

- *Fee for fixing burst pipes and maintaining existing plumbing infrastructure. This remains fixed and does not change with usage.*

Catchment Levy:

- *Fee to cover the costs associated with managing and maintaining the catchment areas that SIWA accesses water from to supply customers.*

1kL = 5 drums of water



200 Litres for each drum

**For more information contact our
Customer Care team:**

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2025 Water Tariff and Rates for Commercial Customers

LEVEL	Consumption (kL)	2025 rates (SBD)
Level ONE	0 to 15kL	\$40.73/kL
Level TWO	15 to 30kL	\$45.79/kL
Level THREE	Greater than 30kL	\$50.85/kL

Standing charge of

\$93.06

Monthly catchment levy of
\$0.40c p/kL



HOW TO CALCULATE YOUR WATER BILL

for COMMERCIAL CUSTOMERS

Your monthly water bill depends on how much water your business consumes.

Your bill is calculated using the formula:

$$\begin{array}{r} \text{Total Water Volume Charge} \\ + \\ \text{Monthly Standing charge} \\ + \\ \text{Catchment levy of \$0.40c p/kL} \\ \hline = \text{Total Water Bill} \end{array}$$

Level One Example:

Your business consumes a total of **15kL (15000 litres)** of water in a month. Your total water volume charge will be calculated as follows:

Level 1 (0 to 15kL): $15\text{kL} \times \$40.73 = \610.95 (this is your water volume charge)

Next, add your water volume charge to the standing charge of **\$93.06** and add catchment levy of $\$0.40 \times 15\text{kL} = \6.00 to get your total water bill.

$$\$610.95 + \$93.06 + \$6.00 = \$710.01$$

Your water bill for the month is \$710.01

Level Two Example:

Your business consumes a total of **30kL (30,000 litres)** of water in a month, $15\text{kL} + 15\text{kL} = 30\text{kL}$.

Your total water volume charge will be calculated as follows:

Level 1 (0 to 15kL): $15\text{kL} \times \$40.73 = \610.95

Level 2 (15kL to 30kL): $15\text{kL} \times \$45.79 = \686.85

Level 1 + Level 2 = $\$610.95 + \$686.85 = \$1297.80$ (this is your total water volume charge)

Next, add your water volume charge to the standing charge of **\$93.06** and add catchment levy of $\$0.40 \times 30\text{kL} = \12.00 to get your total water bill.

$$\$1297.80 + \$93.06 + \$12.00 = \$1402.86$$

Your water bill for the month is \$1402.86

Level Three Example:

Your business consumes a total of **45kL (45,000 litres)** of water in a month, $15\text{kL} + 15\text{kL} + 15\text{kL} = 45\text{kL}$.

Your total water volume charge will be calculated as follows:

Level 1 (0 to 15kL):

$$15\text{kL} \times \$40.73 = \$610.95$$

Level 2 (15kL to 30kL):

$$15\text{kL} \times \$45.79 = \$686.85$$

Level 3 (Greater than 30kL):

$$15\text{kL} \times \$50.85 = \$762.75$$

Level 1 + Level 2 + Level 3 =

$$\$610.95 + \$686.85 + \$762.75 =$$

\$2060.55 (this is your water volume charge)

Next, add your total volume charge to the standing charge of **\$93.06** and add catchment levy of $\$0.40\text{c p/kL}$ ($\$0.40 \times 45\text{kL} = \18.00) to get your total water bill.

$$\$2060.55 + \$93.06 + \$18.00 = \$2171.61$$

Your water bill for the month is \$2171.61