

HELPING YOU UNDERSTAND YOUR BILL

Water Tariff Rates:

- *These are yearly rates set out by SIG that determine the cost customers pay for water.*

Total Water Volume Charge:

- *Tariff Rate x kiloLitres consumed = Total Water Volume. This is the cost of bringing water from the water source to your taps.*

Service Standing Charge:

- *Fee for fixing burst pipes and maintaining existing plumbing infrastructure. This remains fixed and does not change with usage.*

Catchment Levy:

- *Fee to cover the costs associated with managing and maintaining the catchment areas that SIWA accesses water from to supply customers.*

1kL = 5 drums of water



200 Litres for each drum

For more information contact our Customer Care team:

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2025 Water Tariff and Rates for Domestic Customers

LEVEL	Consumption (kL)	2025 rates (SBD)
Level ONE	0 to 15kL	\$10.43/kL
Level TWO	15 to 30kL	\$15.49/kL
Level THREE	Greater than 30kL	\$18.01/kL

Standing charge of
\$72.43

Monthly catchment levy of
\$0.40c p/kL



**HOW TO
CALCULATE
YOUR WATER BILL**
for DOMESTIC CUSTOMERS

Your monthly water bill depends on how much water you and your family consume.

Your bill is calculated using the formula:

$$\begin{array}{r} \text{Total Water Volume Charge} \\ + \\ \text{Monthly Standing charge} \\ + \\ \text{Catchment levy of \$0.40c p/kL} \\ \hline = \text{Total Water Bill} \end{array}$$

Level One Example:

Your family consumes a total of **15kL (15,000 litres)** of water in a month. Your total water volume charge will be calculated as follows:
Level 1 (0 to 15kL): $15kL \times \$10.43 = \156.45 (this is your total water volume charge).

Next, add your water volume charge to the standing charge of **$\$72.43$** and add catchment levy of **$\$0.40 \times 15kL = \6.00** to get your total water bill.

$$\$156.45 + \$72.43 + \$6.00 = \$234.88$$

Your water bill for the month is \$234.88

Level Two Example:

Your family consumes a total of **30kL (30,000 litres)** of water in a month, **$15kL + 15kL = 30kL$** .

Your total water volume charge will be calculated as follows:

Level 1 (0 to 15kL): $15kL \times \$10.43 = \156.45

Level 2 (15kL to 30kL): $15kL \times \$15.49 = \232.35

Level 1 + Level 2 = $\$156.45 + \$232.35 = \$388.80$ (this is your water volume charge).

Next, add your total volume charge to the standing charge of **$\$72.43$** and add catchment levy of **$\$0.40 \times 30kL = \12.00** to get your total water bill.

$$\$388.80 + \$72.43 + \$12.00 = \$473.23$$

Your water bill for the month is \$473.23

Level Three Example:

Your family consumes a total of **45kL (45,000 litres)** of water in a month, **$15kL + 15kL + 15kL = 45kL$** .

Your total water volume charge will be calculated as follows:

Level 1 (0 to 15kL): $15kL \times \$10.43 = \156.45

Level 2 (15kL to 30kL): $15kL \times \$15.49 = \232.35

Level 3 (Greater than 30kL): $15kL \times \$18.01 = \270.15

Level 1 + Level 2 + Level 3 = $\$156.45 + \$232.35 + \$270.15 = \658.95 (this is your water volume charge)

Next, add your total volume charge to the standing charge of **$\$72.43$** and add catchment levy of **$\$0.40 \times 45 = \18.00** to get your total water bill.

$$\$658.95 + \$72.43 + \$18.00 = \$749.38$$

Your water bill for the month is \$749.38