



HOW TO TOP UP USING USER INTERFACE UNIT (UIU)

Purchase Top Up by producing your meter number at our Hyundai Mall Cashier Outlet or Customer Care Centre at BJS building, Commonwealth Street, Point Cruz.

STEP 1

HOW TO ENTER YOUR TOP UP TOKEN

Turn on UIU by pressing the arrow

STEP 2

Your Meter No. will run across the UIU screen. Wait until you see time appears on the screen

STEP 3

Enter your 20 digit water credit token on your receipt followed by #

STEP 4

Your meter No. will be shown on the UIU screen followed by how many litre paid for

STEP 5

Supply of water activated



OUR VISION

Safe water for a healthy nation

OUR MISSION

To provide safe and reliable water service in our areas of operations in Solomon Islands

WE'RE WITH YOU

IMPROVING VALUE
IMPROVING SERVICES

IMPROVING OUR FUTURE

FOR FURTHER INFORMATION PLEASE CONTACT US:

- ☎ 23985 | 8961986
- @ service@solomonwater.com.sb
- f @SolomonWater
- 🌐 SolomonWater.com.sb



CASHWATER

WANT TO GET CONNECTED?



WE'RE WITH YOU

CASHWATER

- Prepaid Supply
- Similar to Cash Power
- Has a life span of 15 Years
- Simple and easy to use
- Provides daily reading of how much water you are using
- Helps you manage your costs
- Simply Top Up to use

Business Opening Hours		
Opening Days	Cashier Location	Time
Monday - Friday	BJS Customer Care Centre & Hyundai Mall	8:30am - 4:00pm
Saturday	BJS Customer Care Centre & Hyundai Mall	8:30am - 2:00pm

HOW TO GET CONNECTED

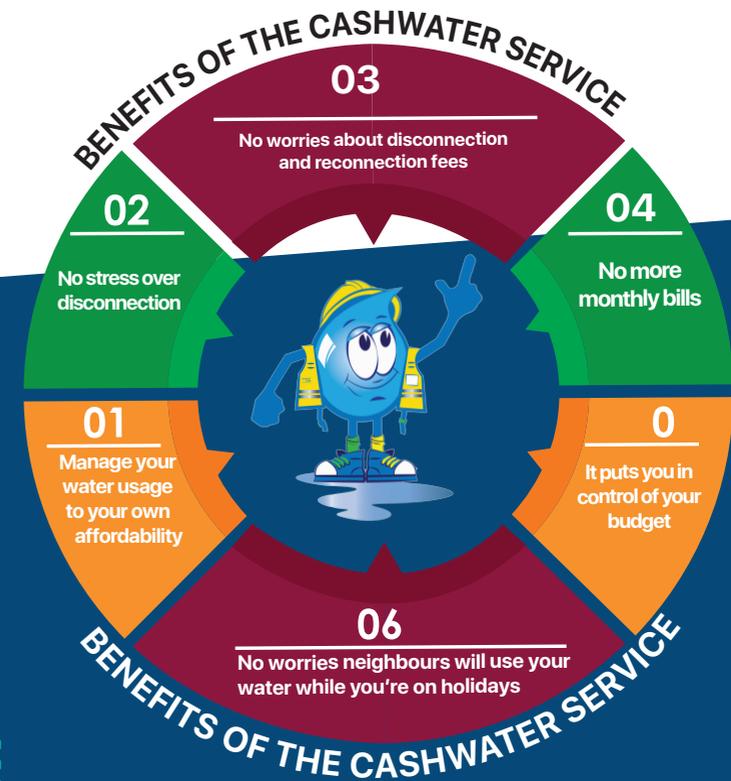
- STEP 01**  Get application form from Solomon Water Office or Website
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- STEP 02**  Solomon Water conduct survey and provide quote (10 Working Days)
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- STEP 03**  Solomon Water issue invoice (5 Working days)
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- STEP 04**  Customer pays invoice
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- STEP 05**  Solomon Water completes installation (5 Working days)
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- STEP 06**  Customer pay top up at Solomon Water Cashier

DOMESTIC CUSTOMERS ARE CHARGED

Monthly Usage	Water Tariff
0kl to 15kl	\$6.49
> 15kl to 30kl	\$9.78
> 30kl	\$11.42

*Rates effective from 1 January 2020 - 31 December 2020

*Monthly standing charges remain unchanged from 2019. CashWater connection standing charge is \$1.69 per kilolitre and is added to above tariff rates.



CASHWATER COMPONENT



Inseparable (The WMD and WATER METER are inseparable and must not be tampered with)

"WE'RE WITH YOU IN WANTING TO PROVIDE IMPROVED AND RELIABLE WATER SERVICES"

WE'RE WITH YOU