



IMPROVING VALUE • IMPROVING SERVICES IMPROVING OUR FUTURE

To Our Valued Customer,

We wish to inform you that effective as of January 2020, there has been a 5% increase in the water tariff. The increase reflects the cost of delivery and continuous improvements we are undertaking.

We're with you in wanting to provide improved and reliable water services.

For further information please contact us:

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Water and Wastewater Services Tariff Monthly Consumption in Kilolitres (kl)

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CONSUMER CATEGORY	SERVICE	CONSUMPTION (kl)	2019 per kilolitre (kl)
Domestic	Water	0 - 15 kl 15 - 30 kl Greater than 30 kl	\$6.49 \$9.78 \$11.42
	Wastewater	0 - 15 kl 15 - 30 kl Greater than 30 kl	\$3.21 \$4.85 \$5.67
Commercial	Water	0 - 30 kl 30 - 60 kl Greater than 60 kl	\$26.21 \$29.49 \$32.79
	Wastewater	0 - 30 kl 30 - 60 kl Greater than 60 kl	\$13.06 \$14.71 \$16.35

Monthly standing charges of \$50.60 remained unchanged from 2019 and are invoiced to the account of customers. Cashwater connection standing charge is \$1.69 per kilolitre and is added to above tariff rates.

WE'RE WITH YOU