

TARIFF RATES AND CHARGES 2021

Tariff 2021					
CONSUMER CATEGORY	SERVICE	CONSUMPTION (kL)	2021 (\$/kL)		
Domestic	Water	0 to 15 kL	\$7.31		
		15 to 30 kL	\$10.92		
		Greater than 30 kL	\$12.72		
	Wastewater	0 to 15 kL	\$3.52		
		15 to 30 kL	\$5.32		
		Greater than 30 kL	\$6.21		
		Commercial	Water	0 to 30 kL	\$28.93
				30 to 60 kL	\$32.54
				Greater than 60 kL	\$36.15
Wastewater	0 to 30 kL		\$14.32		
	30 to 60 kL		\$16.13		
	Greater than 60 kL		\$17.93		
Note: water charges include a 20c per KL water catchment area levy					

OTHER CHARGES		
CONSUMER CATEGORY	SERVICE	2021
Domestic	Water Unmetered Basic Monthly Charge (base 40kL)	\$409.46
	Water and Waste Water Unmetered Basic Monthly Charge (base 40kL)	\$608.35
	Monthly Service Standing Charge*	\$51.71
	Monthly Service Charge per kL (Cash Water)	\$2.25
	Service installation fee	\$1,328.60
	Service Disconnection Fee	\$100.00
	Service Reconnection Fee	\$100.00
	Service Connection Deposit	\$1,081.57
	Survey fee	\$135.00
	Standard Waste Water Installation fee	\$8,229.02
	Waste Water Connection with new manhole required	\$11,980.77
	Water Meter Testing fee	\$243.62
	Plumbing and investigation fee	\$234.73
	Interest on Overdue accounts charged per month	12%pa
	Dishonoured Cheque fee	2 x Bank Charges
	Service Amplification fee	Based on Detailed Assessment
	Water and Sewer service extension and relocation	Based on Detailed Assessment
Commercial	Water Unmetered Basic Monthly Charge (base 46kL)	\$1,533.30
	Water and Waste Water Unmetered Basic Monthly Charge (base 46kL)	\$2,292.82
	Service installation fee	\$2,044.00
	Monthly Service Standing Charge*	\$66.43
	Service Disconnection Fee	\$200.00
	Service Reconnection Fee	\$200.00
	Service Connection Deposit	\$4,514.75
	Survey fee	\$200.00
	Waste Water Installation / new connection fee (may include new manhole)	Based on Detailed Assessment
	Water Meter Testing fee	Based on Detailed Assessment
	Plumbing and investigation fee	Based on Detailed Assessment
	Interest on Overdue accounts charged per month	12%pa
	Dishonoured Cheque fee	2 x Bank Dishonour Charges
	Service Amplification fee	Based on Detailed Assessment
	Water and Sewer service extension and relocation	Based on Detailed Assessment

NOTES: CONSUMER CATEGORY DEFINITIONS

CONSUMER CATEGORY – DOMESTIC

This Category applies to a property used exclusively for residential living purposes by a single family, or for shared living up to a maximum of 8 bedrooms.

Fees are based on total monthly consumption.

CONSUMER CATEGORY – COMMERCIAL

This Category applies to any consumer other than a Domestic consumer, including any of the following:

- (a) government agencies;
- (b) regional organisations;
- (c) health facilities, including hospitals and clinics;
- (d) businesses;
- (e) educational or training institutions;
- (f) religious organisations and churches;
- (g) non-government organisations;
- (h) any property used wholly or partly to run a business or generate revenue through trade;
- (i) any commercial property that incorporates a small residential dwelling (for example, a dwelling above a shop);
- (j) any apartment block or other residential housing complex where a single water supply is provided for the entire property;
- (k) Metered standpipe or commercial water tanker operators. Charges based on total monthly consumption, plus monthly standing charge.

***CASHWATER MONTHLY STANDING CHARGE PER KL** - Based on average monthly consumption of 23 kL.

Domestic and Commercial water charges include a 20 cents Catchment Levy