

TARIFF RATES AND CHARGES 2023

| CONSUMER CATEGORY | SERVICE | CONSUMPTION | RATES 2023 |
|-------------------|------------|-------------------|------------|
| DOMESTIC | Water | 0 to 15 kL | \$ 8.54 |
| | | 15 to 30kL | \$ 12.67 |
| | | Greater than 30kL | \$ 14.73 |
| | Wastewater | 0 to 15 kL | \$ 4.20 |
| | | 15 to 30kL | \$ 6.26 |
| | | Greater than 30kL | \$ 7.28 |
| COMMERCIAL | Water | 0 to 30 kL | \$ 33.28 |
| | | 30 to 60 kL | \$ 37.41 |
| | | Greater than 60kL | \$ 41.54 |
| | Wastewater | 0 to 30 kL | \$ 16.56 |
| | | 30 to 60kL | \$ 18.63 |
| | | Greater than 60kL | \$ 20.69 |

* Effective as of January 1, 2023.

NOTE:

- (i) Water charges includes a catchment levy of \$0.40 per kilolitre.
- (ii) CashWater monthly service charge is \$2.57 per kilolitre and is added to above tariff rates.
- (iii) Monthly service standing charge for post paid conventional meter is \$76.02 for commercial consumers and \$59.17 for domestic consumers

SERVICE CHARGES AND OTHER FEES (DOMESTIC)

| CONSUMER CATEGORY | SERVICE | 2023 |
|-------------------|---|------------------------------|
| DOMESTIC | Water unmetered basic monthly charge (base 40kL) | \$ 468.00 |
| | Water and wastewater unmetered basic monthly charge (base 40kL) | \$ 696.00 |
| | Monthly service standing charge | \$ 59.17 |
| | Monthly service charge per kL (Cash Water) | \$ 2.57 |
| | Service installation fee | \$ 1,370.00 |
| | Service disconnection fee | \$ 104.00 |
| | Service reconnection fee | \$ 104.00 |
| | Service connection deposit | \$ 1,120.00 |
| | Survey fee | \$ 140.00 |
| | Standard waste water installation fee | \$ 8,590.00 |
| | Waste water connection with new manhole required | \$ 12,500.00 |
| | Water meter testing fee | \$ 253.00 |
| | Plumbing and investigation fee | \$ 244.00 |
| | Interest on overdue accounts charged per month | 12% pa |
| | Dishonoured cheque fees | 2 x bank charges |
| | Service amplified fee | Based on detailed assessment |
| | Water and sewer service extension and relocation | Based on detailed assessment |

* Effective as of January 1, 2023.

SERVICE CHARGES AND OTHER FEES (COMMERCIAL)

| CONSUMER CATEGORY | SERVICE | 2023 |
|-------------------|--|------------------------------|
| COMMERCIAL | Water unmetered basic monthly charge (base 40kL) | \$ 1,750.00 |
| | Water and wastewater unmetered basic monthly charge (base 40kL) | \$ 2,610.00 |
| | Monthly service standing charge | \$ 76.02 |
| | Service installation fee | \$ 2,120.00 |
| | Service disconnection fee | \$ 208.00 |
| | Service reconnection fee | \$ 208.00 |
| | Service connection deposit | \$ 4,710.00 |
| | Survey fee | \$ 208.00 |
| | Wastewater installation/new connection fee (may include new manhole) | Based on detailed assessment |
| | Water meter testing fee | Based on detailed assessment |
| | Plumbing and investigation fee | Based on detailed assessment |
| | Interests on overdue accounts charged per month | 12% pa |
| | Dishonoured cheque fees | 2 x bank charges |
| | Service amplified fee | Based on detailed assessment |
| | Water and sewer service extension and relocation | Based on detailed assessment |

* Effective as of January 1, 2023.

NOTES:

1. CONSUMER CATEGORY DEFINITIONS

CONSUMER CATEGORY - DOMESTIC

This category applies to a property used exclusively for residential living purposes by a single family or for shared living up to a maximum of 8 bedrooms. Fees are based on total monthly consumption.

CONSUMER CATEGORY - COMMERCIAL

This category applies to any consumer other than a domestic consumer, including any of the following:

- (a) government agencies;
- (b) regional organisations;
- (c) health facilities, including hospitals and clinics;
- (d) businesses;
- (e) educational or training institutions;
- (f) religious organisations and churches;
- (g) non-governmental organisations;
- (h) any property used wholly or partly to run a business or generate revenue through trade;
- (i) any commercial property that incorporates a small residential, dwelling (for example, dwelling above a shop);
- (j) any apartment block or other residential housing complex where a single water supply is provided for the entire property; and
- (k) metered standpipe or commercial water tanker operators.

2. OTHER

CashWater monthly charges per kL is based on average monthly consumption of 23kL.

Domestic and Commercial water charges include a catchment levy of \$0.40 per kiloliter.

For more information, visit our Customer Care Centres at the BJS Building or Panatina Plaza. You can also contact us on tel: 44700 or email us on service@solomonwater.com.sb.